

Director of Community Partnerships

Purpose Statement

The Director of Community Partnerships facilitates cross sector collaboration and training among organizations in NWA by utilizing a collective impact approach.

Position Relationship

Reports to: HARK Executive Director

Coordinates with: Organization Administration and Center for Collaborate

Care/Endeavor Staff.

Position Qualification

Required experience and training: Bachelor's Degree in Community Related Field or Equivalent.

<u>Desired experienced and training:</u> Excellent communication and relational skills. Master's in Business Administration preferred.

<u>Special requirements of the position:</u> Knowledge and awareness of health and human services in NWA; ability to develop in-depth community relationships and partnerships in non-profit and for-profit sectors; understanding of community resources.

Key Skills

- Excellent communicator/trainer
- Deep knowledge of Health and Human Services
- Deep knowledge of the intersection between non-profit and for-profit sectors
- Skilled in conflict resolution
- Highly Flexible and Adaptable
- Excellent people skills
- Ability to give and receive feedback
- Systems and strategic thinker
- Excels and operates in a fast pace environment.

Essential Responsibilities

- Works in tandem with the HARK Executive Director to facilitate community partnerships and pilots.
- Works in tandem with the HARK Executive Director to identify training gaps in the community.
- Works in tandem with the HARK Executive Director to provide purposeful training and content to the community.
- Assist in identifying organizations and sectors who would benefit from collective impact initiatives in NWA.

- Actively participates in the success of cross-organizational and cross sector programs and initiatives.
- Serve on multiple organizational committees.
- Conduct assessments on organization services.
- Create collaboration among organizations and sectors.
- Develop and present reports for organizations stating feedback from assessments.
- Facilitates ongoing relationships with key stakeholders in the community.
- Works in tandem with the HARK Executive Director to identify and recruit key stakeholders in the NWA community.
- Remains aware of community changes.
- Organizes outreach to low income communities, community leaders, and organizations in order to develop resources and build partnerships with the community members.
- Promotes community collaboration.
- Responds to concerns about service of organizations and works to resolve the issue at hand.
- Demonstrates the ability to receive constructive feedback from providers and the community and evaluates steps forward.
- Works with the business sector / for-profit sector to create and implement pilots to identify ways to scale coordinated care.